

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Responsibility and Reports¹

		Kovatch Mobile		
On May 2			-	ecided that (a defect which relates to motor
• .	-			ck Salety Standard Nox XXXXX exists in the
		<u> </u>		to the National Highway Traffic Safety
Reports.	cordance	with 49 CFK Part 3	73 Dete	ct and Noncompliance Responsibility and
Keports.				
Date this report was	prepared:	May 7, 2013		
Furnish the manufac	turer's ide	entification code fo	r this re	call (if applicable):2013-E01
•	ported, pr	ovide the name and	_	nufacturer of the vehicle being recalled. If the <u>g address</u> of the designated agent as
Kovatch Mobile Equipme	nt Corp., On	e Industrial Complex, Ne	squehonir	ng, PA 18240
Identify the corporate recall. Jack Terefinko - Vice Pres	ŕ	•		ne agency should contact with respect to this
Telephone Number:	(570) 660 (5154 F .	v No •	(570) 660-9966
-			•	(570) 003-3300
Name and Title of Pe	erson who	prepared this repo	rt.	
		Steven M. Cormier, G	eneral Cou	unsel
				
Signed:				

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

· ·	Involved in the Recall, for each make and model or applicable vehicle leads as necessary to describe the vehicle), provide:	ine (provide
Make(s): KME	Model Years Involved: 2009-2013 Model(s): Predator, Predator SS, Panthe	er,
Production Dates: Begin	nning: 9/2008 Ending: 04/2013 Panther II	
VIN Range: Beginning:	1K9AF42809N058646 Ending: 1K9AF8885CN058292	
Vehicle Type: Apparatus	Bodystyle: Pumper, Rescue, Aerial, Tanker and ARFF vehicles	
not included in the recal	which characterizes/distinguishes the recalled vehicles from those moll: ase fitting in the steering column shaft that may get caught in the rubber steering column of	
Make(s):	Model Years Involved:Model(s):	
Production Dates: Begin	nning: Ending:	
VIN Range: Beginning:	Ending:	
Vehicle Type:	Bodystyle:	
Descriptive information not included in the recal	which characterizes/distinguishes the recalled vehicles from those moll:	del vehicles
Make(s):	Model Years Involved:Model(s):	
Production Dates: Begin	nning: Ending:	
VIN Range: Beginning:	Ending:	
Vehicle Type:	Bodystyle:	
Descriptive information not included in the recal	which characterizes/distinguishes the recalled vehicles from those moll:	del vehicles

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period. 39%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Predator	2009-2013	341
Predator SS	2009-2013	172
Panther	2009-2013	63
Panther II	2010-2013	112
ARFF	2010-2011	7
Total Number Potentially Aff	ected by the Recall:	695

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

KME determined that all KME Predator, Predator SS, Panther, and Panther II custom chassis manufactured during
the period from September 2008 through April 2013 were equipped with steering column shafts in which a grease
fitting was installed in close proximity to the rubber steering column cover ("boot"). Vehicles manufactured prior to or
subsequent to that time period do not have such a grease fitting.

III. Describe the Defect or Noncompliance

	tential for the grease fitting in the steering column shaft to get caught in the rubber steering column cover
The problem could occur	when the steering column shaft boot is stepped on over time and is then compressed below the
grease fitting (see attache	d photograph). If the problem occurs, the grease fitting can catch and tear the cover or result
in a change in handling ch	aracteristics of the vehicle, which may result in an accident.
When the steering column	of the defect or noncompliance condition. Is shaft boot is stepped on over time and gets compressed below the grease fitting, the grease he rubber steering column cover or result in a change in handling characteristics of the n an accident.
Describe the consequ	
-	ence(s) of the defect or noncompliance condition. ets snagged on the grease fitting, it may result in a change in handling characteristics of ult in an accident.
If the steering shaft boot g	ets snagged on the grease fitting, it may result in a change in handling characteristics of
If the steering shaft boot g the vehicle, which may res	ets snagged on the grease fitting, it may result in a change in handling characteristics of
If the steering shaft boot gethe vehicle, which may result the vehicle that	ets snagged on the grease fitting, it may result in a change in handling characteristics of ult in an accident. which can (a) precede or (b) occur. ompliance is in a component or assembly purchased from a supplier, identify the

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

6. In late April 2013, Kovatch Mobile Equipment Corp. was notified by a customer that the steering shaft boot snagged
on the grease fitting, resulting in interference with the free movement of the steering shaft. Thereafter,
KME inspected the vehicle and determined that when the steering column shaft boot is stepped on over time, it can ge
compressed below the grease fitting, which can then catch and tear the rubber steering column or result in a change i
handling characteristics, which may result in an accident. This incident was the only report that KMF has received
regarding the issue. KME is aware of no other incidents.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

regarding repair of the defect or the scheduling of an appointment for Kovatch Mobile Equipment Corp. to perform the repair

Koyatah Mahila Equipment Corp. will notify affected gustamore of the recall and provide instructions to gustamore

The remedy consists of remova	l of the grease fitting and sanding smooth any sharp edges
	nt damage to the steering column cover. The opening created by remain open; a plug is not required. In the recall condition, the grease
	column shaft; upon completion of the remedy, the grease fitting is no
arly describe the distinguish	ing characteristics of the remedy component/assembly versu
The grease fitting is removed, a	nd any sharp edges created by its removal are sanded smooth to prevent
damage to the steering column	cover. The opening created by removal of the grease fitting remains open; a remedy, the grease fitting is present on the steering column shaft.
nedy was identical to the rec	when the recall condition was corrected in production. If the all remedy in the field, so state. If the product was disconting of the steering shaft, further lubrication is not necessary. Since in-service
nedy was identical to the rec After the initial factory lubrication	-
After the initial factory lubrication lubrication is no longer required,	all remedy in the field, so state. If the product was disconting of the steering shaft, further lubrication is not necessary. Since in-service
After the initial factory lubrication lubrication is no longer required,	all remedy in the field, so state. If the product was disconting of the steering shaft, further lubrication is not necessary. Since in-service the grease fitting can be removed. Said production remedy was
After the initial factory lubrication lubrication is no longer required,	all remedy in the field, so state. If the product was disconting of the steering shaft, further lubrication is not necessary. Since in-service
After the initial factory lubrication lubrication is no longer required, commenced in late April 2013. Furnish a schedule or agen	all remedy in the field, so state. If the product was disconting of the steering shaft, further lubrication is not necessary. Since in-service the grease fitting can be removed. Said production remedy was

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

<u>Note</u> that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

